



Meeting Your Expectations

Modern technology is recognised as a vital tool in providing companies with a competitive advantage. However, in order for any technology implementation strategy to be successful, it is critical that these projects are managed and deployed effectively and efficiently.

Damovo is able to harness its considerable experience and project management capabilities to ensure that every solution it delivers meets expectations, is delivered on time and within budget, while mitigating and managing risks.

Renowned for our ability to manage complex multi-vendor network implementations, we offer **Project Management** Services across our entire technology base.

Damovo has a proven track record in delivering a variety of projects across all industry sectors ranging from those that last just a few days through to on-going programme management activities for multinational clients. Project scopes range from business LAN solutions, intelligent voice solutions, countrywide WAN solutions, call centre solutions, to complex converged solutions and application integration.

Project Management Methodology

In order to consistently and effectively manage projects across organisations, a coherent and pragmatic approach is required. To this end, we use a project methodology based on PRINCE 2 (PRojects In Controlled Environments) in line with our ISO-9000 registered procedures and working instructions.

At project start-up, we review an organisation's current approach to project management in order to determine whether new structures, methods and processes need to be implemented.



PROJECT MANAGEMENT

Damovo's approach is based on best-practice methodologies and a combination of processes tailored to fit the specific needs of its client. Throughout the project life cycle, we apply tried and tested methods that include planning, change control and risk management.

Project Manager Team

Our Project Managers are experienced in best-practice methods and have successful track records in project delivery. They often have client backgrounds, which means they can relate to and understand the pressures of delivering one-off projects while continuing to run day-to-day operations. All Project Managers undergo regular training to ensure that they remain up-to-date with the latest project management methods and techniques. We ensure that all Project Managers have successfully completed formal training in PRINCE 2 and the majority have completed the Information Systems Examination Board Certificate in project management.

Once your Damovo Project Manager is assigned, they are your primary point of contact throughout the project, even when the project involves multiple phased implementations across many different locations or countries. They are there to insulate you from the day-to-day management responsibilities of the project and to ensure that the performance of the project team remains totally focused on delivering results and exceeding your expectations.

Damovo's Project Management group offers one of the broadest sets of proven project skills. Combined, we have more than 100 man-years' of experience in implementing projects. As a client you will benefit from our teams' unrivalled practical knowledge, applied with equal judgement and foresight, to ensure risk-free implementations.

Project Support Office

The Damovo Project Support Office (PSO) supports our Project Management teams. Its role is to assist the Project Managers in resource planning and co-ordinating staff and equipment from all Damovo groups and third-party suppliers.



PSO tracks all projects and their associated documentation across the whole of the Damovo Professional and Consultancy Services organisation. This ensures that each client project is managed in an efficient and consistent manner, providing cover and uniformity for the Project Managers and reducing overall project risk.

Formula for Success

Damovo Project Managers are hand-picked for each client project to ensure the correct combination of personal, technical and practical skills are applied. Together with the correct project culture, processes, resources and methods, we offer a winning formula that ensures projects are delivered on time, to budget and exceed all your expectations. This is our speciality.



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