

# DAMOVO TELEPHONY AUDIT

## ...FOR HEALTH

**Damovo Telephony Audit service provides a physical audit of a healthcare trust's telephony inventory, providing a detailed view of current assets, identifying which have become surplus to requirements and where cost savings can be achieved**

With the large number of changes that have occurred within the NHS in recent times such as the introduction of the N3 network and trust mergers, maintaining visibility of changes to telephony systems can be a major challenge. The situation is not helped by the need to ensure that the cancellation process with the service provider has been completed before charges are ceased.

In cases where this process has not been completed trusts will continue to be charged for services they no longer use. This unwanted expenditure can be significant and when identified and eliminated can be reinvested in new technology to bring operational benefit or simply retained as a saving.

**Providing a detailed view of current assets, identifying where cost savings can be achieved**

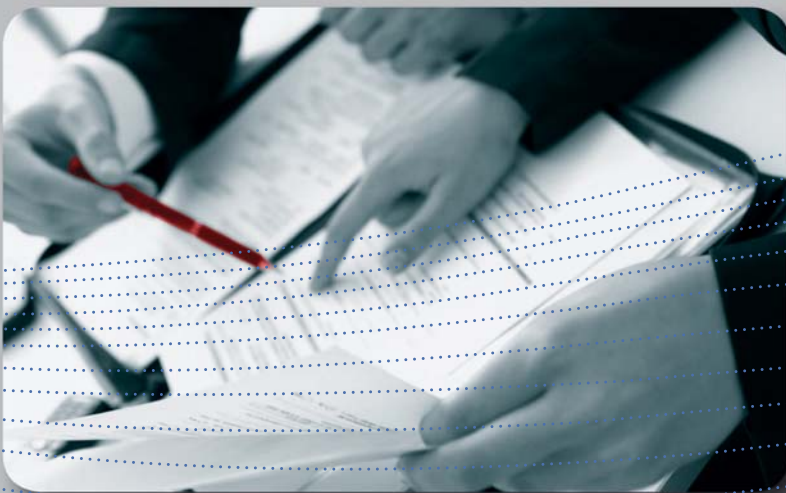
The Telephony Audit service from Damovo is designed to provide key information to the trust about their current assets, enabling them to eliminate unnecessary expenditure. An optional charge recovery service, to assist the trust in recovering excess charges is also available.

### The benefits

- Elimination of ongoing supplier charges for unused assets
- Securing refunds from suppliers where overcharges have been incurred historically
- Realising additional capital for reinvestment
- Consolidation of existing services and inventory

### Key features

- Physical review and documentation of current telephony estate
- Comparison with supplier billing information
- Report detailing billing discrepancies
- Optional overcharge recovery service
- Optional telephony expenditure review



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