

COURSE DESCRIPTION



Course Name: DNA Extension Manager V5.5 BC9 - MX-ONE
Telephony Switch System Management Update

Course description:

This course is designed to facilitate the confident and proficient use of the new features and functionality of the Aastra MX-ONE Telephony Switch (MD110) software using DNA Extension Manager V5.5

Training Technique:

- ▶ Verbal instruction
- ▶ Practical demonstration
- ▶ Explanations while delegates operate individual computer terminals
- ▶ Discussion and questions and answers

Course Content:

After attending the course you will be able to use, configure and manage the following features and understand their application and benefits.

- ▶ NADAP
- ▶ Dialog 4000 digital phones
- ▶ ITypes
- ▶ Soft keys
- ▶ Firmware downloads
- ▶ Common categories and common service profiles
- ▶ Hunt groups
- ▶ Pick-up groups
- ▶ ADC changes
- ▶ Additional user features
- ▶ System prints
- ▶ Generic extensions
- ▶ Generic extensions with the free seating license
- ▶ Personal profiles
- ▶ IP extensions
- ▶ SMS DECT extensions
- ▶ Setting alarm messages
- ▶ Name identity
- ▶ License handling
- ▶ Web browser
- ▶ Intro to EEGB
- ▶ ECA & ECC

Who should attend:

This course has been designed for existing Aastra MD110 System Administrators who have a thorough knowledge their MD110 and is suitable for those wishing to increase their knowledge from BC9, BC10 or BC11 to MX-ONE Telephony Switch.

Pre-requisites:

- ▶ A thorough knowledge of the MD110 at the level of BC9, BC10 or BC11
- ▶ A good skill of computer literacy
- ▶ An active role in telecommunications management
- ▶ An interest in telecommunications management
- ▶ Delegates should have previously attended a full System Administration course with Ericsson or Damovo.

Cost: On application**Duration: 2 Days****Location: Horsham**

The course runs between 10am – 4.30pm

Booking information:

To request a booking form and course availability telephone the Customer Training Department on 01403 244955 or email clienttraining.uk@damovo.com.