

COURSE DESCRIPTION



Course Name: MD110 BC12 – MX-ONE Telephony Switch TTY System Management Update

Course description:

This course is designed to facilitate the confident and proficient use of the new features and functionality of the Aastra MX-ONE Telephony Switch (MD110) software using MML commands (Man Machine Language).

Training Technique:

- ▶ Verbal instruction
- ▶ Practical demonstration
- ▶ Explanations while delegates operate individual computer terminals
- ▶ Discussion and questions and answers

Course Content:

After attending the course you will be able to use, configure and manage the following features and understand their application and benefits.

- ▶ New hardware
- ▶ Support for CLI on analogue phones
- ▶ Dialog 4000 digital & IP handsets
- ▶ ITypes
- ▶ Parallel ringing
- ▶ Single number indication
- ▶ Boss-secretary feature
- ▶ ECA
- ▶ Programming function keys on IP phones
- ▶ Firmware downloads
- ▶ Central storage of IP phonebooks
- ▶ Advanced IP MML commands
- ▶ Web browser
- ▶ Introduction of EEGB
- ▶ ECC
- ▶ License handling

Who should attend:

This course has been designed for existing Aastra MD110 customers as a MX-ONE Telephony Switch upgrade course. All staff managing the MD110 system would benefit from attending to gain knowledge of additional features.

Pre-requisites:

- ▶ A thorough knowledge of the MD110 at the level of BC12
- ▶ A good skill of computer literacy
- ▶ An active role in telecommunications management
- ▶ An interest in telecommunications management
- ▶ **IMPORTANT:** Delegates should have previously attended a full system administration course with Ericsson or Damovo.

Cost: On application**Duration: 1 Day****Location: Horsham**

The course runs between 10am – 4.30pm

Booking information:

To request a booking form and course availability telephone the Customer Training department on 01403 244955 or email clienttraining.uk@damovo.com.