

COURSE DESCRIPTION



Course Name: MD110 BC9 - MX-ONE Telephony Switch TTY System Management Update

Course description:

This course is designed to facilitate the confident and proficient use of the new features and functionality of the Aastra MX-ONE Telephony Switch (MD110) software using MML commands (Man Machine Language).

Training Technique:

- ▶ Verbal instruction
- ▶ Practical demonstration
- ▶ Explanations while delegates operate individual computer terminals
- ▶ Discussion and questions and answers

Course Content:

After attending the course you will be able to use, configure and manage the following features and understand their application and benefits.

- ▶ Common categories and common service profiles changes
- ▶ Dialog 4000 handsets
- ▶ ITypes
- ▶ Soft keys
- ▶ Firmware downloads
- ▶ ADC changes
- ▶ Dialog IP 4425 handsets
- ▶ Advanced IP MML commands
- ▶ Web browser
- ▶ DECT 590-412-422 phones
- ▶ Additional user features
- ▶ Personal profiles
- ▶ Changes within pick up groups
- ▶ Changes within hunt groups
- ▶ Generic extensions
- ▶ Generic extensions with the free seating license
- ▶ Introduction of EEGB
- ▶ SMS DECT extensions
- ▶ Setting alarm messages
- ▶ Name identity
- ▶ License handling

Who should attend:

This course has been designed for existing Aastra MD110 customers as a BC11 to BC12 upgrade course. All staff managing the MD110 system would benefit from attending to gain knowledge of additional features.

Pre-requisites:

- ▶ A thorough knowledge of the MD110 at the level of BC11
- ▶ A good skill of computer literacy
- ▶ An active role in telecommunications management
- ▶ An interest in telecommunications management
- ▶ Delegates should have previously attended a full system administration course with Aastra or Damovo.

Cost:

On application

Duration: 1 Day

Location: Horsham

The course runs between 10am – 4.30pm

Booking information:

To request a booking form and course availability telephone the Customer Training department on 01403 244446 or email clienttraining.uk@damovo.com.