

# COURSE DESCRIPTION

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**Course Name:** MX-ONE Messaging Fax Mail System Administration

**Course description:**

MX-ONE Messaging Fax Mail System Administration will familiarise delegates with the additional Fax Mail Server programming principles available with the MX-ONE Messaging UM system, enabling them to make changes to the system configuration at customer administration level as well as create/delete and customise users as required.

This course will also enable delegates to change main company cover sheets, library documents, overlays and create signatures, run system reports and carry out back-ups of the system.

This course can be carried out on customer's own site where the instructor will help the Administrator configure the basic system to customer's requirements.

**Training Technique:**

- ▶ Verbal instruction
- ▶ Practical demonstration
- ▶ Practical exercises
- ▶ Explanations while delegates operate individual computer terminals
- ▶ Discussion and questions and answers

**Course Content:**

After attending the course you will be able to use, configure and manage the following features and understand their application and benefits.

- ▶ Introduction to Enterprise Fax Manager
- ▶ Board Server/ services/workservers
- ▶ Creating/deleting/editing subscribers
- ▶ Permissions/notification/routing options
- ▶ System defaults
- ▶ OneBox integration
- ▶ Creating groups
- ▶ Broadcast faxing
- ▶ Dialling plans
- ▶ Least cost routing
- ▶ Creating library documents
- ▶ Creating forms and overlays
- ▶ Creating signatures
- ▶ Creating cover sheets
- ▶ Billing codes
- ▶ Phone books
- ▶ User facilities/Fax Util
- ▶ Reports

- ▶ Error logs
- ▶ System back-ups
- ▶ Installing Fax Mail Client GUI on workstations

#### **Who should attend:**

This course has been designed for Company Telecommunications Managers, IT personnel, Telephone Supervisors and other administration personnel who will be expected to carry out changes to the system configuration.

#### **Pre-requisites:**

- ▶ Users must be familiar with the windows applications system
- ▶ Users must be familiar with the Ericsson MX-ONE Messaging UM System
- ▶ An active role in telecommunications management
- ▶ An interest in telecommunications management

#### **Cost:**

On application

**Duration: 2 Days**

**Location: Horsham/Onsite**

The course runs between 10am – 4.30pm

#### **Booking information:**

To request a booking form and course availability telephone the Customer Training Department on 01403 244446 or email [clienttraining.uk@damovo.com](mailto:clienttraining.uk@damovo.com).