

COURSE DESCRIPTION



Course Name: Mitel Networks 3300 Basic programming skills for Operators

Course description:

This is a hands-on entry level course, suitable for those who need to manage the basic day-to-day changes to the 3300 database.

Training Technique:

Instructor led

Course Content:

After attending the course you will be able to use, configure and manage the following features and understand their application and benefits.

- ▶ Change the date and time displayed on devices connected to the Mitel Networks 3300 ICP
- ▶ Add, modify and delete entries in the telephone directory
- ▶ Manage hunt groups and pick-up groups
- ▶ Add new IP extensions
- ▶ Add, modify, and delete system speed calls
- ▶ Manage extension attributes

Who should attend:

Switchboard Supervisors/Operators

Pre-requisites:

- ▶ Familiarity of a Windows environment would be beneficial

Cost:

On application

Duration: 1 day

Location: Onsite

Booking information:

To request a booking form and course availability telephone the Customer Training Department on 01403 244446 or email clienttraining.uk@damovo.com.