

COURSE DESCRIPTION



Course Name: Mitel Networks Handset Training

Course description:

These hands-on training sessions are available for the full range of Mitel devices.

Training Technique:

Instructor led

Course Content:

After attending the course you will be able to use, configure and manage the following features and understand their application and benefits.

- ▶ Call hold
- ▶ Call transfer
- ▶ Set up and using call-backs
- ▶ Set up and using call forwarding
- ▶ Set up and managing conference calls
- ▶ Depending on the model of handset, use of the Superkey and its many features are also included

Who should attend:

All handset users although these can be run as Train the Trainer sessions

Pre-requisites:

- ▶ None

Cost:

On application

Duration: 1 day

Location: Onsite

Session times will depend on the model of handset purchased

Booking information:

To request a booking form and course availability telephone the Customer Training Department on 01403 244446 or email clienttraining.uk@damovo.com.