

COURSE DESCRIPTION



Course Name: Mitel Networks Speech Server (6500) System Administration

Course description:

This product is also known as [Speak@Ease](#) and the Mitel 6500.

This is a hands-on course, suitable for those who need to manage the MN6500 on a day-to-day basis and be responsible for changes to the Corporate Directory, System Greetings etc.

Training Technique:

Instructor led

Course Content:

After attending the course you will be able to use, configure and manage the following features and understand their application and benefits.

- ▶ Log in and configure this speech-enabled solution
- ▶ Configure out of hours greetings
- ▶ Set up new users
- ▶ Maintain a healthy database

Who should attend:

System Administrators

Pre-requisites:

- ▶ Familiarity of a Windows environment would be beneficial

Cost:

On application

Duration: 1 day

Location: Onsite

Booking information:

To request a booking form and course availability telephone the Customer Training Department on 01403 244446 or email clienttraining.uk@damovo.com.